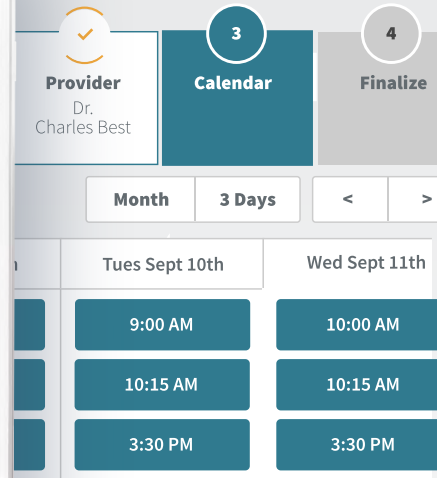
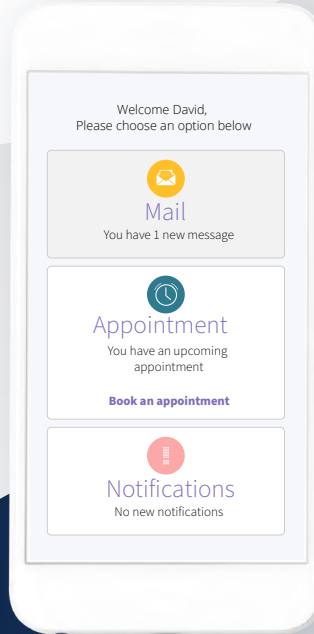


HM Portal

by  chronometriq

Patient Engagement Platform

The HM Portal integrates seamlessly with your EMR to streamline patient communication workflows.



Patient Portal

Increase patient retention and satisfaction with a centralized point of access

- Easy referrals and prescriptions
- Full access to patient journey
- Direct communication
- Educational material broadcast

E-Booking

Allow patients to book appointments directly online

- Seamless EHR integration
- Controlled Availabilities
- Custom Appointment Types
- Patient Access

E-Forms

Automate patient intake by having them complete context specific e-forms, which automatically populate their chart

- Customizable and Dynamic
- Private & Secure
- At home or in the office
- Event Based Triggers
- Preventative Care

Messaging

Engage with your patients and manage all clinical communications

- Private & Secure
- Controlled Access
- Efficient Workflow
- File Sharing
- Time Sensitive

Reminders

Setup proactive automated reminders to ensure patients don't forget about their appointment.

- 3 types: SMS, voice, email
- Customizable Content
- Track directly from EHR
- 2-way Communication

Broadcasting

Reach all your patients quickly and easily when you have unexpected closures or general information to share

- 3 types: Secure Notification, email, portal broadcast
- Customizable with images, texts and more
- Visibility on the engagement

Mobile Check-in

Allow patients to self-check in for appointments with the mobile device of their choice.

- Proof of Presence
- Check-in Tasks and Directions
- Contactless Mobile Check-In
- Geolocation

Video appointments with patients

Introducing Telehealth

Our telemedicine solution integrates with your EMR and works seamlessly with the HM Portal's online booking features to provide easy virtual care for your patients.

Easy booking

Clinics can book video appointments FOR patients in the EMR, or enable their patients to book appointments themselves online.

Email reminder

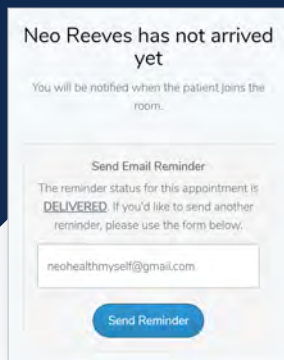
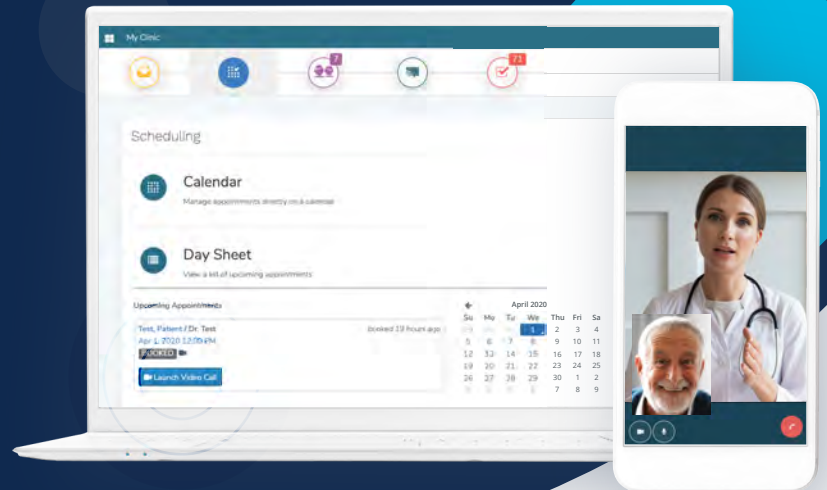
When a video appointment is booked for a patient, they will automatically receive an email with the appointment details. If the appointment is well into the future, the patient will also receive a reminder for this video appointment.

No download required

These emails will contain a Join Video Call button/link that will become active at the time of the appointment. Neither patient nor provider need to download any software to engage in video appointments.

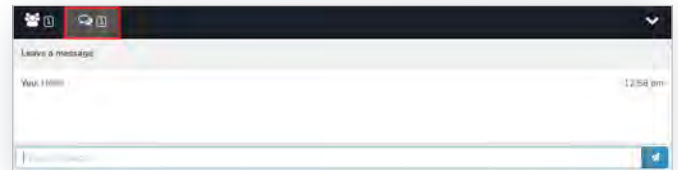
No registration needed

Patients only need an email address and a web browser with an internet connection to engage in a video appointment with their provider.



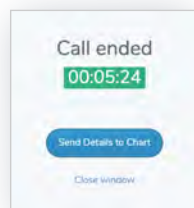
Instant reminder

At the time of the appointment, if the patient is not there, the provider can send a one-time reminder letting them know they're ready for the consultation. When the patient has arrived, the provider is informed.



Live Chat

The provider and patient can use the live chat function to engage before or during the video appointment



Automatic chart update

When the appointment is done, the start time, end time, duration and video chat transcript can be downloaded to the patient's chart with one click.