



# GERIMEDRISK

## FREQUENTLY ASKED QUESTIONS

### What does our team do?

- provide geriatric specialist expertise in pharmacy, psychiatry, clinical pharmacology and medicine;
- collaboratively address questions related to polypharmacy/medications and complex physical and/or mental health conditions in older adults

### What makes us unique from other virtual consult services?

Our recommendations are comprehensive. We strengthen clinician capacity by providing key summary recommendations at the beginning of all of our consult notes, as well in-depth specifics on our evidence-based approach, rationale and information on available community/online resources.

Our consults support implementing interventions that are patient-centred by:

- performing a thorough review of all information sources available, including Ontario electronic health records, to identify concurrent medical or drug issues that may be impacting the patient's overall health and well being;
- connecting with the patient to gather a best possible medication history (bpmh) and experience;
- providing a variety of pharmacological and non-pharmacological options to give clinicians the flexibility to choose based on clinical judgement and the patient's goals;
- providing recommendations that compliment current specialists already involved in the patient's care;
- providing referral suggestions specific to the local area where possible;
- providing recommendations that may help with making a diagnosis;
- providing recommendations from our team of geriatric specialists that complement each other;
- providing a complete medication review of all drugs based on effectiveness, side effects, drug interactions, cost and compliance; relevant tailored drug summaries are also included
- providing a service available at no cost (no physician billing number is required)

### What kind of questions can be asked?

No question is too simple or too complex to ask GeriMedRisk.

An example: A care provider consults GeriMedRisk for the treatment of depression in an older patient with poor renal function and QT prolongation.

### How long is a consult expected to take?

We are responsive with a median of 5 business days. Receiving necessary clinical documents for consult, and contacting patient/caregiver for bpmh (where applicable) may impact completion time.

